

BENEFITS

Manage more effectively

Allows Tracking of Information Technology requests and online approval in Dynamics SL.

Maintain security

The IT Request Tracking System uses Dynamics SL's standard security features, so access can be limited to specified users.

Put your information to work

The IT Request Tracking System utility allows you to enter Information Technology requests, have them approved by a supervisor and then track their status. Includes the powerful IT Request Search utility which allows you to search for IT Requests using multiple fields at the same time.

Key Features

Track IT Requests

Allows approval of IT Requests

Includes Powerful IT Request search

Saves Time and Money

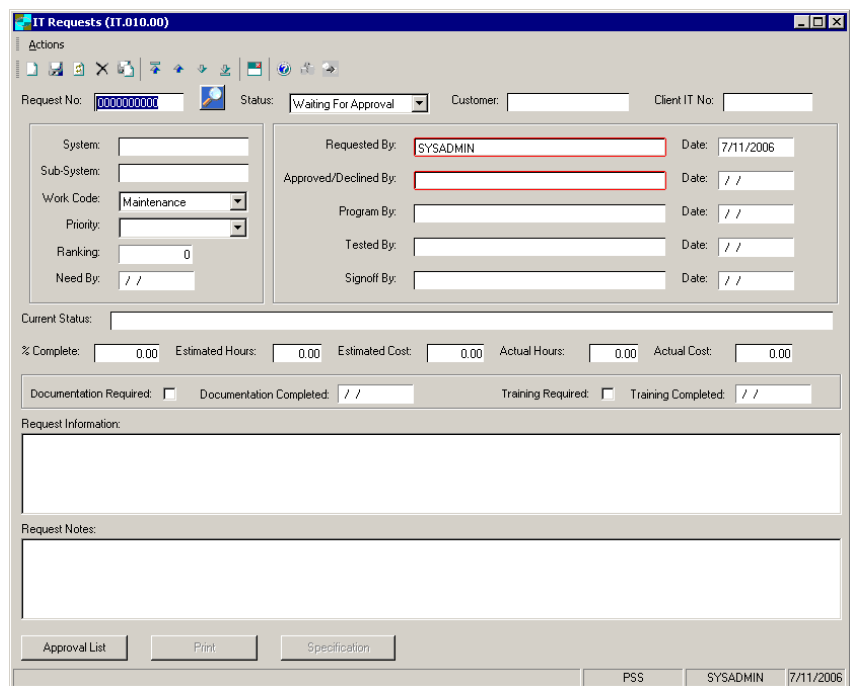
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IT Request Tracking System

Improve information technology for your business by tracking, analyzing and approving IT Requests from within Dynamics SL.

IT Request Tracking System simplifies the process of searching, viewing and approving IT requests information.



The screenshot shows the 'IT Requests (IT.010.00)' application window. It features a top toolbar with standard Windows actions. Below the toolbar, there are input fields for 'Request No.' (000000000), 'Status' (Waiting For Approval), 'Customer', and 'Client IT No.'. The main form is divided into several sections: 'System' and 'Sub-System' fields; 'Work Code' (Maintenance) and 'Priority' dropdowns; 'Ranking' (0) and 'Need By' (//) fields; 'Requested By' (SYSADMIN) and 'Date' (7/11/2006) fields; 'Approved/Declined By' and 'Date' (//) fields; 'Program By' and 'Date' (//) fields; 'Tested By' and 'Date' (//) fields; and 'Signoff By' and 'Date' (//) fields. Below these are 'Current Status', '% Complete' (0.00), 'Estimated Hours' (0.00), 'Estimated Cost' (0.00), 'Actual Hours' (0.00), and 'Actual Cost' (0.00). There are also checkboxes for 'Documentation Required' and 'Training Required', with 'Documentation Completed' (//) and 'Training Completed' (//) fields. The bottom section contains 'Request Information' and 'Request Notes' text areas. At the bottom of the window, there are buttons for 'Approval List', 'Print', and 'Specification', and a status bar showing 'PSS', 'SYSADMIN', and '7/11/2006'.

Search for IT Requests using multiple fields at the same time.